



TALK LIKE A LEADER



AWC RESKILLING & TECHNOLOGY CENTER

1351 S. Redondo Center Dr
Yuma, AZ, 85365

COURSE OBJECTIVES

- Learn key communication phrases that express your vision and competence.
- Recognize the key communication phrases that reinforce relationships and support of others
- Learn how to deliver constructive criticism effectively.
- Understand how to show appreciation and offer meaningful praise to others.



EMAIL: CONTINUINGED@AZWESTERN.EDU **TO REGISTER AND PAY:** (928) 317-7674

Registration Hours: Mon – Thurs 8AM – 5PM, Fri 8AM – 4PM payments accepted via phone, or walk in. Please make checks payable to AWC. Visa, MasterCard, and Discover cards accepted.

***Financial Assistance is available through AZ@Work programs. Please contact your local AZ@Work office or AWC Continuing Education for more information on eligibility requirements.**

Refund Cancellation Policy: A 100% refund will be granted if a request is made 2 business days prior to the start of class. A 50% refund will be issued if notice is received less than 2 business days prior to class. No refunds will be issued after that. If a class is canceled due to low registration we will contact you 2 business days prior.