

ARIZONA WESTERN
COLLEGE SYLLABUS

HRM 220 PROPERTY MANAGEMENT

Credit Hours: 3 Lec 3

PREREQUISITE: None

COURSE DESCRIPTION

Acquaints the student with the housekeeping and technical areas of building maintenance in the hospitality industry with emphasis on support systems and energy conservation. Principles of management including planning, staffing, organizing, delegating and evaluating as they apply to the housekeeping and engineering departments of a property will be discussed.

1. COURSE GOALS

- 1.1 Understand management principles as they pertain to the housekeeping and engineering functions of a property.
- 1.2 Understand the regulations that influence operations.
- 1.3 Understand the impact of resource management on the cost of operations and on the environment.
- 1.4 Explore security and safety issues.

2. OUTCOMES

Upon satisfactory completion of this course, students will be able to:

- 2.1 apply the principles of planning, staffing, organizing, delegating and evaluating to the housekeeping and engineering functions of a property.
- 2.2 list materials and supplies used and inventory controls for each.
- 2.3 describe the types of equipment used in the two functions.
- 2.4 use problem-solving techniques in classroom scenarios.
- 2.5 explain methods of preventing communicable disease spread.
- 2.6 list OSHA and state regulations that apply to the operation of the property.
- 2.7 list methods of reducing energy and water usage.
- 2.8 discuss options for solid waste handling.
- 2.9 explain how to maximize personnel productivity.
- 2.10 explain the budget process as it applies to the two functions.
- 2.11 list and explain the various security systems in current use.

3. METHODS OF INSTRUCTION

- 3.1 Reading textbook and supplemental materials
- 3.2 Lecture
- 3.3 Classroom Discussions
- 3.4 Homework Assignments

4. LEARNING ACTIVITIES

- 4.1 Weekly assignments from text and supplemental materials
- 4.2 Learning exercises accompanying each assigned chapter
- 4.3 Written assignments
- 4.4 Classroom discussion and activities
- 4.5 Quizzes

5. EVALUATIONS

- 5.1 Exams
- 5.2 Assignments
- 5.3 Participation

6. STUDENT RESPONSIBILITIES

- 6.1 Under AWC Policy, students are expected to attend every session of class in which they are enrolled.
- 6.2 If a student is unable to attend the course or must drop the course for any reason, it will be the responsibility of the student to withdraw from the course. Students who are not attending as of the 45th day of the course may be withdrawn by the instructor. If the student does not withdraw from the course and fails to complete the requirements of the course, the student will receive a failing grade.
- 6.3 Americans with Disabilities Act Accommodations: Arizona Western College provides academic accommodations to students with disabilities through AccessABILITY Resource Services (ARS). ARS provides reasonable and appropriate accommodations to students who have documented disabilities. It is the responsibility of the student to make the ARS Coordinator aware of the need for accommodations in the classroom prior to the beginning of the semester. Students should follow up with their instructors once the semester begins. To make an appointment call the ARS front desk at (928) 344-7674 or ARS Coordinator at (928) 344-7629, in the College Community Center (3C) building, next to Advising.
- 6.4 Academic Integrity: Any student participating in acts of academic dishonesty—including, but not limited to, copying the work of other students, using unauthorized “crib notes”, plagiarism, stealing tests, or forging an instructor’s signature—will be subject to the procedures and consequences outlined in AWC’s Student Code of Conduct.
- 6.5 Texts and Notebooks: Students are required to obtain the class materials for the course.
- 6.6 Arizona Western College students are expected to attend every class session in which they are enrolled. To comply with Federal Financial Aid regulations (34 CFR 668.21), Arizona Western College (AWC) has established an Attendance Verification process for “No Show” reporting during the first 10 days of each semester. Students who have enrolled but have never attended class may be issued a “No Show” (NS) grade by the professor or instructor and receive a final grade of “NS” on their official academic record. An NS grade may result in a student losing their federal financial aid.
For online classes, *student attendance in an online class is defined as the following* (FSA Handbook, 2012, 5-90):
 - Submitting an academic assignment
 - Taking an exam, an interactive tutorial or computer-assisted instruction
 - Attending a study group that is assigned by the school
 - Participating in an online discussion about academic matters
 - Initiating contact with a faculty member to ask a question about the academic subject studied in the course