

ARIZONA WESTERN COLLEGE

SYLLABUS

HLS 215 CRITICAL INCIDENT MANAGEMENT FOR PUBLIC SAFETY

Credit Hours: 3 Lec 3

PREREQUISITE: ENG 90 or higher approved level English

COURSE DESCRIPTION

This course prepares the student to specialize in the direct response, operations, and management of critical incidents. Emphasis is placed upon the theoretical and applied models to understand and manage disasters, terrorism, and school/workplace violence. Upon completion, the student should be able to identify and discuss managerial techniques, legal issues, and response procedures to critical incidents.

1. COURSE GOALS

- 1.1 Explain emergency management systems and operations with focus on local, state, and federal emergency management and the agencies designed to handle emergency situations.
- 1.2 Describe critical incident response and management, operations center management, as well as response to acts of terrorism, natural disasters, and accidents.
- 1.3 Discuss issues and concepts of government, counseling, communications, computers, and technology.

2. OUTCOMES

Upon completion of this course, students will be able to:

- 2.1 apply management strategies related to the assessment, containment, and response to emergency situations by public service agencies.
- 2.2 demonstrate critical reasoning, problem solving abilities, communications skills, and ethical concerns in emergency preparedness.
- 2.3 apply practical principles related to the respective professions in the public services – law enforcement, fire, emergency medical services, and emergency management.
- 2.4 perform detection, investigation, and enforcement procedures with a working knowledge of the laws as they relate to emergency preparedness at the local, state, and national levels.
- 2.5 utilize the latest technology in the field of emergency preparedness as prescribed by local, state, and federal agencies as it relates to the preservation of life and property in emergency situations.
- 2.6 identify and discuss managerial techniques when responding to critical incidents.
- 2.7 evaluate and plan response procedures to critical incidents.
- 2.8 understand legal issues related to critical incident management.
- 2.9 use appropriate emergency management terminology.

3. METHOD OF INSTRUCTION

- 3.1 Lecture
- 3.2 Instructional technology
- 3.3 Group discussion
- 3.4 Individual research

4. LEARNING ACTIVITIES

- 4.1 Group discussion
  - 4.2 Participation
  - 4.3 Writing activities
5. EVALUATION
- 5.1 Essays
  - 5.2 Participation
  - 5.3 Presentations
6. STUDENT RESPONSIBILITIES
- 6.1 Under AWC Policy, students are expected to attend every session of class in which they are enrolled.
  - 6.2 If a student is unable to attend the course or must drop the course for any reason, it will be the responsibility of the student to withdraw from the course. Students who are not attending as of the 45th day of the course may be withdrawn by the instructor. If the student does not withdraw from the course and fails to complete the requirements of the course, the student will receive a failing grade.
  - 6.3 Americans with Disabilities Act Accommodations: Arizona Western College provides academic accommodations to students with disabilities through AccessABILITY Resource Services (ARS). ARS provides reasonable and appropriate accommodations to students who have documented disabilities. It is the responsibility of the student to make the ARS Coordinator aware of the need for accommodations in the classroom prior to the beginning of the semester. Students should follow up with their instructors once the semester begins. To make an appointment call the ARS front desk at (928) 344-7674 or ARS Coordinator at (928) 344-7629, in the College Community Center (3C) building, next to Advising.
  - 6.4 Academic Integrity: Any student participating in acts of academic dishonesty—including, but not limited to, copying the work of other students, using unauthorized “crib notes”, plagiarism, stealing tests, or forging an instructor’s signature—will be subject to the procedures and consequences outlined in AWC’s Student Code of Conduct.
  - 6.5 Texts and Notebooks: Students are required to obtain the class materials for the course.
  - 6.6 Arizona Western College students are expected to attend every class session in which they are enrolled. To comply with Federal Financial Aid regulations (34 CFR 668.21), Arizona Western College (AWC) has established an Attendance Verification process for “No Show” reporting during the first 10 days of each semester. Students who have enrolled but have never attended class may be issued a “No Show” (NS) grade by the professor or instructor and receive a final grade of “NS” on their official academic record. An NS grade may result in a student losing their federal financial aid.  
For online classes, *student attendance in an online class is defined as the following* (FSA Handbook, 2012, 5-90):
    - Submitting an academic assignment
    - Taking an exam, an interactive tutorial or computer-assisted instruction
    - Attending a study group that is assigned by the school
    - Participating in an online discussion about academic matters
    - Initiating contact with a faculty member to ask a question about the academic subject studied in the course