

Taking Control of Conflict

PLEASE FOLLOW THE QR CODE
BELOW TO REGISTER:



Email: ContinuingEd@azwestern.edu

Class Info

9:00am - 1:30pm

04/12/2024

1351 S. REDONDO CENTER DR,

YUMA, AZ, 85364

(928) 317 - 7674

PRICE: \$95



COURSE OBJECTIVES

- Identify your preferred strategy for handling conflict.
- Understand the characteristics and drawbacks of each typical approach to conflict.
- Recognize the various sources of conflict that most often occur in the workplace .
- Implement strategies for effectively resolving conflicts that stem from each source.
- Practice behaviors that minimize tension and conflict.
- Proactively address issues before they escalate into problems.



Refund Cancellation Policy:

A 100% refund will be granted if a request is made 2 business days prior to the start of class. A 50% refund will be issued if notice is received less than 2 business days prior to class. No refunds will be issued after the first day of class. If a class is canceled due to low registration we will contact you 2 business days prior.